



JOB VACANCY

COMPANY	MTU IBERICA ENERGIA Y PROPULSION, SL
JOB POSITION	SERVICE SENIOR SUPERVISOR
LOCATION	DENIA, ALICANTE (SPAIN)
REPORTING LINE	SERVICE MANAGER
DESCRIPTION	<p>MTU Ibérica is part of Rolls-Royce Power Systems AG, a technological leader in the manufacture of engines, propulsion systems and power distribution systems, owned by Daimler and Rolls-Royce. In order to lead the service operations in the area and especially ensure maintenance contracts and the large customers present there, MTU Ibérica wishes to incorporate a SENIOR SUPERVISOR SERVICE in Denia (Alicante), which will report to SERVICE OPERATIONS MANAGER and whose profile will be that of an experienced technician, with communication skills, team leadership, project management and market development</p>
KEY ACCOUNTABILITIES and TASKS	<ul style="list-style-type: none">• Execute the necessary service operations on the assigned equipment• Ensure customer satisfaction and the growth of the Service business in the area• Provide basic maintenance training to customer technicians when required• Provide adequate technical support to clients in their area of responsibility.• Monitoring of active maintenance contracts (VCA).• Adequate resource planning to ensure the correct development of the work.• Digital monitoring of equipment with monitoring device and adequate support.• Stock management of spare parts and tools in the work center in Denia.• Adequate report and tracking of billing of the works.
QUALIFICATIONS	<ul style="list-style-type: none">○ >4 years of experience as an MTU engine technician or > 8 years of experience in engines of other brands○ Knowledge of engine electronics (preferably MTU)○ User-level office automation and ease of use of digital platforms.○ Medium to high level of English (oral/written)○ Driving license type B
OTHER SPECIFICATIONS	<ul style="list-style-type: none">○ Ability to organize and prioritize tasks○ Customer orientation○ Good communication and training skills○ Capacity for team coordination in leadership of service operations.○ Time flexibility and adaptation to the client's needs.
WE OFFER	<ul style="list-style-type: none">• Permanent contract.• Salary according to candidate and internal position level.• Availability Allowance• Variable salary based on annual goals• Training
CONTACT DETAILS	You can send your application to: Cristina.alastueyfedriani@rrpowersystems.com